## What to expect from your appointment with the Florida SBDC Network



## What you can expect from your SBDC consultant

- To be treated with respect for your time by being on time and being prepared
- To be treated professionally beginning with listening and including offering suggestions and information
- To keep all information confidential
- Never to engage in any behavior that could be perceived as a conflict of interest
- To follow-up as offered and/or requested

## What your SBDC consultant expects from you, the client

- To complete the Request for Consulting form
- To be treated with respect for their time by being on time, being prepared and cancelling any appointment you cannot keep at least 24 hours in advance
- To complete any assignments prior to the next appointment
- To understand that the consultant provides information and advice and can walk you through how to complete a number of tasks, i.e., writing a business plan, forming an LLC, understanding financials, bidding on a government contract, etc. The consultant cannot write the business plan, form the LLC, prepare financials, write the bid, etc.
- After the initial appointment, complete the initial session survey
- Report any impact achieved with SBDC assistance i.e., capital, government contracts, new business starts, jobs growth, etc. on the annual survey and/or on the verification and attribution form
- Provide feedback on the annual survey and report on new impacts achieved throughout the year

Learn more & get consulting ( FloridaSBDC.org



